



Insurance  
Crisis  
Management

## Kidnap & Ransom

In today's global business economy, the threat of kidnap, hijack, wrongful detention and extortion is significant. These hazards are no longer solely confined to people of high profile. Managers and ordinary employees of foreign and domestic companies are being increasingly targeted.

Incidents of this nature are difficult to predict. When they occur, they require a swift, organised and specialised response.

At XL Catlin, we help companies navigate through these dynamic, complex and ever-changing threats. We offer specialised knowledge to help clients manage their risk landscape and offer a wide range of insurance coverages.

### Our coverage includes:

- Kidnap
- Extortion
- Products Extortion
- Hijack
- Wrongful Detention
- Threat
- Disappearance
- Express Kidnap
- Hostage Crisis
- Child Abduction
- Assault
- Political Evacuation

### Our Capacity

- Up to USD 100,000,000 per Insured Event

### Target industries

Our coverage is designed to cater for a diverse spectrum of clients and industry groups ranging from high profile individuals to small businesses to large multi-nationals.

Typical industry groups include:

- Oil and Gas
- Mining
- Construction and Engineering
- Humanitarian and Aid Agencies
- Media and Journalists
- Telecommunications
- Aviation
- Finance
- Security
- Maritime

## Crisis response services

S-RM provide XL Catlin clients with an unrivalled combination of business intelligence, risk management and cyber security support that's designed to both prevent risk and manage incidents, offering full corporate resilience.

The depth of their expertise is built on the diverse experience and background of their crisis management consultants – including within the FBI and CIA, and from international armed forces, police forces, hostage crisis negotiation units and global risk consulting companies. Over the last two decades, S-RM consultants have handled over 1,000 kidnap, extortion and crisis cases, including terrorist kidnappings and cyber response.

With consultants strategically located across the globe, S-RM are able to respond quickly whenever and wherever an incident happens. The five main hubs in London, Cape Town, Rio de Janeiro, New York, and Hong Kong are supported by a further 12 regional offices. Collectively, S-RM consultants speak over 25 languages fluently, and already support clients in over 140 countries. The S-RM crisis management response protocols are unique.  
[www.s-rm.co.uk](http://www.s-rm.co.uk)

## Global Security Insight (GSI)

Our Global Security Insight (GSI) platform, created by S-RM, provides XL Catlin clients with detailed information about security risks in over 200 territories. Access is included as part of XL Catlin's pre-event response service and provides clients and their staff with vital information for those travelling throughout the world.

## Why choose XL Catlin?

- We are one of the world's leading insurers and the largest Syndicate at Lloyd's of London
- We have the largest Kidnap & Ransom capacity in the market
- Our strength and capacity allows us to be flexible, tailoring cover to fit client needs
- We offer access to world-leading kidnap response and crisis management expertise through our security consultants S-RM
- We'll be there 24/7 when you need us to settle claims quickly and efficiently
- Our clients have exclusive access to our Global Security Insight (GSI) platform, a market leading security analysis tool
- XL Group's core businesses are rated 'A' by A. M. Best, 'A' by Fitch, 'A2' by Moody's and 'A+' by S&P
- Lloyd's of London is rated 'A' by A. M. Best, 'AA-' by Fitch and 'A+' by S&P
- XL Catlin is the market leader for broker recommendation to clients, based on the quality of our claims service

### Contact us

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