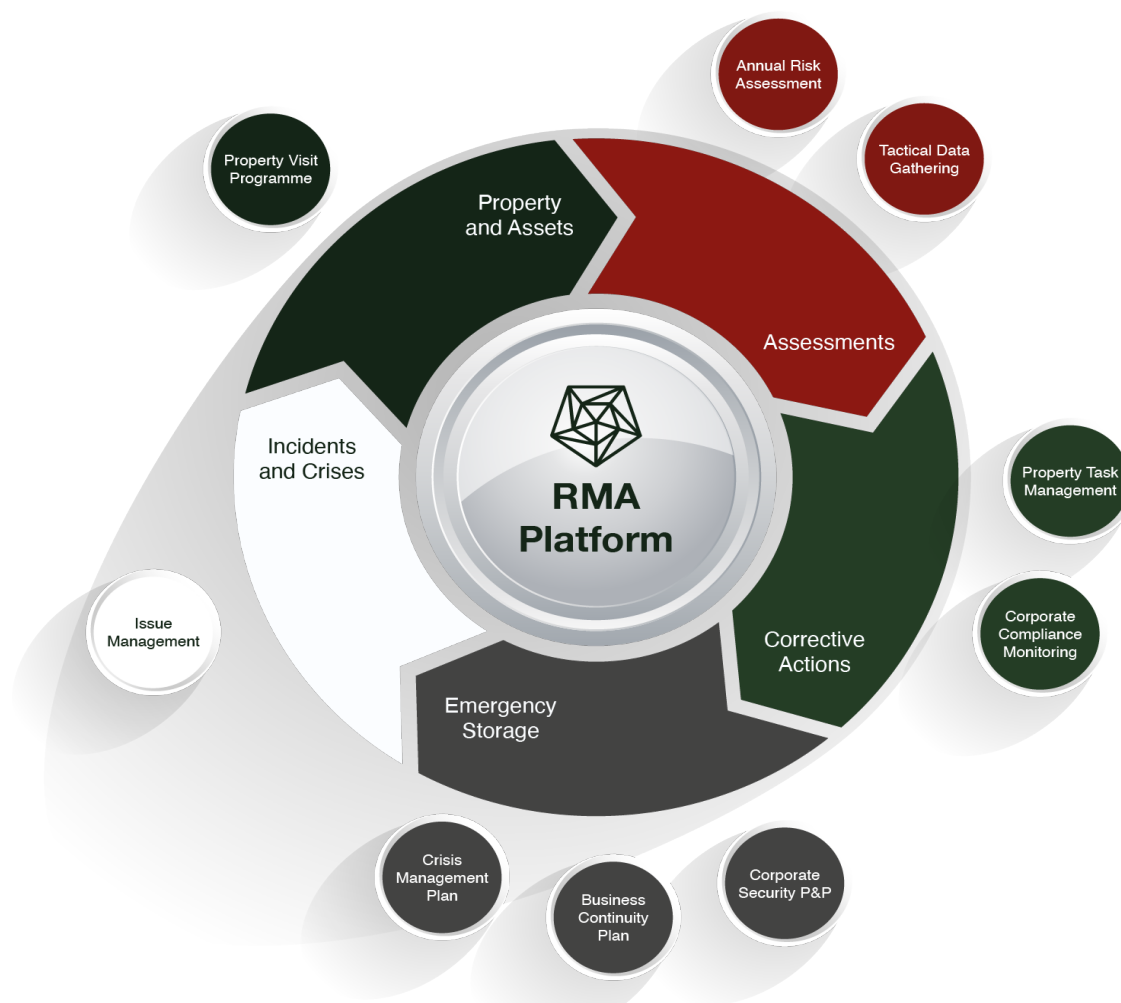


The Resilience Maturity Assessment (RMA) Platform

The RMA Platform has been designed specifically for those with accountability for safety and security of complex property portfolios, at a corporate level. It allows users to:

- Understand the risk environment across their broad portfolio
- Embed new ways of managing risk
- Manage remedial actions
- Monitor and measure the maturity of their programmes
- Have confidence in their crisis management

The Platform can transform how organisations understand their risk environment and keep on top of their resilience plans; hosting property audits, risk assessments and incidents reports, all in one place. Monitoring and measurement of plans can be done at the touch of a button and the associated insights make for more informed strategic and investment decision making.



The Resilience Maturity Assessment (RMA) Platform

RMA Modules

The RMA has been created in a modular format enabling users to build a system relevant for their specific organisational requirements and property portfolio. The Platform has the following modules:

1. Property and Assets Module

This practical and user-friendly module has been built to house information and data about each individual property. At the same time it allows users to interrogate the broad dataset to identify trends and develop insights right across their portfolio of assets.

The pragmatic and simple to use platform means that busy users can access large volumes of important information in a less time-consuming and more efficient manner. Users can also use the high level insights to inform both tactical and strategic decision making.

The module holds data on a diverse range of assets including properties, planes, yachts, trains, head office and pop-up locations.

2. Assessment Module

Provides users with oversight of threats, vulnerabilities, countermeasures and risks right across their portfolio. Data and insights are generated through the question sets, responses to which are housed within the assessment module.

- **Internal Assessment:** A secure system for conducting internal reviews of security and resilience issues. Allows the user to issue, complete and analyse questions and gain an overarching view of threats, vulnerabilities and risks. Includes the ability for regional or corporate teams to view dashboards and determine trends.
- **External Assessment:** Provides external consultants with a secure login, allowing them to produce an independent and external assessment of the issues you define. This also ensures that all data relating to client properties is held in your platform.

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3. Corrective Actions Module

Allows users to link their risk assessment to remedial actions and, through automatic monitoring and escalation, brings greater efficiency to what could be time consuming and laborious tasks. The module gives head office managers and local directors the tools to mandate and monitor corrective actions as well as escalating issues as they arise. Functionality is streamlined, and gives those accountable for risk a birds-eye view of outstanding tasks, an up-to-date view of their exposures, and the corresponding remedial actions.

4. Incident and Crisis Module

This crisis management system allows incidents and decisions to be logged and critical processes to be documented and followed in order to enable swift resolution. It allows users to ensure all relevant parties are informed and connected and permission settings ensure that only relevant stakeholders can view sensitive information. Best practice and lessons learned can be shared across the brand, allowing regional or corporate teams to track trends and share key information to reduce incident repetition.

5. Emergency Storage Module

Gives clients a safe and secure repository for critical information, in a platform that sits outside their routine business technology environment. Critical information remains accessible even if client systems go down as a result of a malicious physical or cyber incident. Utilising this module allows clients to demonstrate a clear commitment to business continuity management and helps bring structure to a crisis situation.

To find out more about the Resilience Maturity Assessment Platform or to arrange a demonstration, please email info@chcglobal.co.uk