

CHC Insurance Services Ltd

Cookie Policy

February 2022

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We ask that you read this cookie policy carefully as it contains important information on who we are and our use of cookies or similar technologies on our website. This policy should be read together with our [Data and Privacy Policy \(www.chcglobal.co.uk\)](http://www.chcglobal.co.uk) which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities in the event you have a complaint.

Who we are

This website is operated by CHC Insurance Services Limited t/a CHC Global. Registered Office: 1-3 Leadenhall Market, London, EC3V 1LR. We are strategic malicious risk advisors, and more information can be found [here \(www.chcglobal.co.uk\)](http://www.chcglobal.co.uk)

Our website

This cookie policy only relates to your use of our website, <https://chcglobal.co.uk>

Throughout our website we may link to other websites owned and operated by certain trusted third parties. These other third-party websites may also use cookies or similar technologies in accordance with their own separate cookie policies. For privacy information relating to these other third-party websites, please consult their cookie policies as appropriate.

Cookies

A cookie is a small text file which is placed onto your device (eg computer, smartphone or other electronic device) when you use our website. We use cookies on our website. These help us recognise you and your device and store some information about your preferences or past actions.

For example, we may monitor how many times you visit the website, which pages you go to, traffic data, location data and the originating domain name of a user's internet service provider. This information helps us to build a profile of our users. Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

You can set your browser not to accept cookies and the websites below tell you how to remove cookies from your browser. However, some of our website features may not function as a result.

For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see below.

Our use of cookies

We use cookies on this website to:

- recognise you whenever you visit this website (this speeds up your access to the website as you do not have to log in each time)
- obtain information about your preferences and use of our website
- carry out research and statistical analysis to help improve our content, products and services and to help us better understand our users' requirements; and
- target our marketing and advertising campaigns more effectively by providing interest-based advertisements that are personalised to your interests;
- make your online experience more efficient and enjoyable.

For further information on cookies generally visit www.aboutcookies.org or www.allaboutcookies.org.

Types of cookies

The cookies we place on your device fall into the following categories:

- **Session cookies**—these allow our website to link your actions during a particular browser session. These expire each time you close your browser and do not remain on your device afterwards
- **Strictly necessary cookies**—these cookies are essential for you to be able to navigate our website and use its features. Without these cookies, the services you have asked for could not be provided
- **Performance cookies**—these cookies collect information about how you use our website, eg which pages you go to most often. These cookies do not collect personally identifiable information about you. All information collected by these cookies is aggregated and anonymous, and is only used to improve how our website works

The cookies we use

The table below provides more information about the cookies we use and why:

The cookies we use	What they do
<i>Google Analytics]</i>	<i>This is a web analytics service provided by Google Inc which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (eg how long they stayed on the site, the average number of pages viewed) and also tells us how many visitors we have had.</i>

Consent to use cookies

We will ask for your permission (consent) to place cookies or other similar technologies on your device, except where these are essential for us to provide you with a service that you have requested (eg to enable you to put items in a shopping basket and use a check-out process).

There is a notice on our home page which describes how we use cookies and requests your consent to place cookies on your device. [Click here](#)

If you accept our request for permission or use this website after this notification has been displayed to you, we will assume that you consent to our use of cookies for the purposes described in this policy.

How to turn off cookies

If you do not want to accept cookies, you can change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website. For further information about cookies and how to disable them please go to the Information Commissioner's webpage on cookies: <https://ico.org.uk/for-the-public/online/cookies/>.

How to contact us

Please contact us please send an email to: **info@chcglobal.co.uk** if you have any questions about this cookie policy or the information we hold about you.

Do you need extra help?

If you would like this notice in another format (for example: audio, large print, braille) please contact us (see 'How to contact us' above).

Changes to this policy

This policy was published on 09.02.2022.

We may change this policy from time to time, when we do we will inform you via the website.